

## Permanent representation in the market at a fixed subscription fee

We are your „eyes and ears“ in the Dutch market and keep a close watch on the market, your competitors and your local operations. Also, we can operate as a link between you and business partners or advice on optimizing your Dutch concept. Regular reporting on a defined set of subjects, based on your specific wishes, at a fixed subscription fee.

### **Service pack:**

**monthly fixed fee € 995,-**

- ✓ Reporting relevant figures on the retail and e-commerce market
- ✓ Permanent observation of and reporting on your main competitors
- ✓ Information on developments and trends in the market and market opportunities
- ✓ Monitoring your webshop and online performance, mystery shopping
- ✓ Reporting on (changes in) relevant rules and regulations
- ✓ Advising of relevant publications in the press

### **Full service pack (service pack + fully optional extra services):**

**Prices on request**

- ✓ Service pack extended with extra services, based on clients' specific needs
- ✓ Services to be delivered completely flexible, based on agreed monthly hours
- ✓ Monitoring (if needed with a testpanel) on your operations, e.g. delivery and returns, payments, contact center, performance business partners
- ✓ Advice and support on improving your Holland concept

Reports delivered digitally in Powerpoint, in English. Inhouse presentations not included, prices without VAT.